Student Support Services
Brigham Young University–Idaho 2010-2011

On-Campus Non-Cooking
Women - Six women share a carpeted and furnished three-bedroom apartment with living room, double-sink bathroom, high-efficiency closets with built-in dressers, and small refrigerator/freezer/microwave. Kitchens are not available in the apartment. A lofted bed and desk is available for each resident.

Men - Two men share a carpeted room with a sink and mirror, extra-long twin-size beds, small refrigerator/freezer/microwave, built-in dressers and desks. Large main lounge includes pool table, ping-pong, air hockey, and large screen TV with surround sound.

Meal plan information is available online at http://www.byui.edu/foodservices

Off-Campus Housing
A list of approved off-campus housing is maintained online at http://www.byui.edu/housing by the Housing Student Living Office with information about price, facilities, furnishings, etc. Students desiring off-campus housing must make arrangements directly with the landlords.

Family Housing
University Village is located on the south end of campus and offers a choice of two-bedroom townhouses or flats. There are a limited number of three-bedroom apartments, as well as, a few furnished third floor flats. Rent includes electricity, heat, water/sewer, garbage, cable, and Internet. Each apartment has washer/dryer hookups. To be placed on a waiting list for on-campus family housing, send a check payable to BYU-Idaho for $25 along with the student’s name, I–number, spouse’s name, address, and telephone number(s). An application form is available online at http://www.byui.edu/housing. There is a variety of off-campus, family apartments available in Rexburg. A list of information concerning off-campus community apartments may be obtained online or from the Housing Office.

For additional information write:
Brigham Young University–Idaho Housing Office
KIM 196
Rexburg, ID 83460-1645
(208) 496-9220
housing@byui.edu
http://www.byui.edu/Housing

UNIVERSITY STORE
The University store provides students with textbooks, classroom supplies, and a wide variety of discretionary and convenience items. The following tips can help in having a successful Bookstore experience:

Avoid the Rush
To avoid the lines during the busy back-to-school period, you can use the textbook reservation system; purchase your textbooks online at www.byuiwestore.com. or shop early at the store. Many textbooks are on the shelves up to three weeks prior to the beginning of classes.

Returns
Textbooks purchased at the beginning of a semester may be returned for full refund until the last day of the no penalty add/drop period. Returned books must be in resalable condition and a receipt must be provided for proof of purchase.

Buy Back
The University Store buys used textbooks at the end of the semester during test week. The number of books bought depends on estimated future course enrollments. Students who purchase their textbooks from the University Store will have the first opportunity to sell their textbooks. Excess textbooks and books not being used again on campus are bought at the same location by a wholesale book company for resale in the national textbook market.

Check Cashing
Checks may be cashed for up to $25 over the amount of purchase. A current student ID must be presented and the student number, local address, and telephone number must be clearly written on all checks. Payroll checks or large personal checks may be cashed at the Cashier’s Office in the Kimball Building.

Student Charges
All registered students have a charge account set up through the Brigham Young University–Idaho Accounting Office. This account can be used to purchase textbooks, computers, and school supplies. The balance must be paid off within thirty days of the date of purchase. Payments can be made at the Accounting Office in the Kimball Building.

STUDENT HEALTH CARE SERVICES
The Student Health Center (SHC), which is open to all students, spouses and children, is located at the east end of the Kimball parking lot. The SHC offers comprehensive services such as: outpatient diagnosis and treatment, laboratory testing, radiology with interpretation, prescription and common over the counter medications, immunizations and more. If you have questions browse our website at http://www.byui.edu/healthcenter, call us at (208) 496-9330, or come in for more information.

When Is The SHC Open?
While school is in session, the Student Health Center hours are as follows:

- On Mondays, Wednesday, Thursdays, and Fridays: 8 a.m. to 5 p.m. (last appointment at 4:20 p.m.)
- On Tuesdays: 8 a.m. to 2 p.m. (last appointment at 1:20 p.m.) and 3 p.m. to 5 p.m. (last appointment at 4:20 p.m.)

The SHC is closed on holidays and during the break between Fall and Winter semesters.

The SHC is closed on holidays and opened limited days during the break between Fall and Winter semesters. Except for prescription cards, the SHC does not bill private insurance companies. Students are responsible for submitting the bills to their private companies. In the meantime, their student account will be charged for Health Center services. They will have thirty days to pay the bill before interest is charged. If a student has Brigham Young University–Idaho insurance and not private insurance, the adjustment in their bill is made at the time of service.
If a student has both Brigham Young University–Idaho insurance and private insurance, the BYU–Idaho insurance is the primary coverage. Refer to the Financial Policies section of the catalog for information on Brigham Young University–Idaho Student Health Plan Insurance.

Student Insurance
A DMBA representative is available for questions regarding student insurance and referrals. The toll free number is 1-800-777-3622.

After Hours Medical Advise
Students needing medical assistance after regular Student Health Center hours can call an after-hours nurse at 1-800-777-3622. Nurses take calls from 5 a.m.-10 p.m. weekdays and from 8 a.m.-10 p.m. on weekends. Students needing immediate assistance after 10 p.m. should visit the Urgent Care (if opened) or Emergency Room.

COUNSELING CENTER
The Brigham Young University–Idaho Counseling Center is located on the second floor of the Student Health and Counseling Center. The Counseling Center is staffed by well-trained professional counselors. Students who come to the Counseling Center receive help with a wide range of personal problems--from adjusting to university life, to depression and other emotional difficulties. Students are assured of reliable, professional assistance in an atmosphere of warmth and understanding where confidentiality is maintained. Counseling is intended primarily for those students who can be helped in a relatively short time. Degree seeking students admitted to a track are eligible for services. There is no fee for counseling.

BYU-IDaho Internship & Career Services
An academic internship is a valuable and integral component of a BYU–Idaho education. In most cases, an academic internship is a required element for both associates and bachelors programs. A BYU–Idaho academic internship is a cooperative program between the University and approved Experience Providers (employers). The purpose of an internship is to obtain practical and valuable work experience, to apply skills and knowledge learned in school, and to gain exposure to various job opportunities. Many internships are paid experiences and typically last one academic semester in length. Students are generally encouraged to complete a full-time academic internship.

The Internship Office located in Kimball 230 is the central location to help organize, promote, and coordinate the internship process. The Internship Office is to help with legal problems, act as a resource center, ensure academic consistency, coordinate internship information, and assist with paperwork. A faculty internship coordinator has also been assigned to each academic department/major to assist with the understanding and arrangement of each academic internship experience.

Listed below are general academic internship guidelines:
1) The internship must be directly related to a student's major or field of study.
2) The faculty department internship coordinator, as well as the University internship director must approve the internship.
3) The internship must be for academic credit using the 198/298/398/498 course numbers. The faculty internship coordinator must approve academic credit.
4) Students registering for academic internship credit must follow all registration guidelines and deadlines.
5) Specifically defined learning objectives, Experience Provider supervision, reports, and a signed Student Internship Agreement between the student and the faculty department internship coordinator are necessary to qualify for internship credit.

The Career Services Office helps students and alumni of BYU-Idaho prepare to present themselves successfully to potential employers and experience providers. The mentoring services website provides students with online seminars, literature, and samples to help them get started writing their résumés, cover letters, and to prepare for their interviews. They can then schedule an appointment with a trained mentor to receive one-on-one feedback and guidance for applying these principles and ideas to their specific needs and situation. One-on-one mentoring services include résumé reviews, cover letter reviews, and practice job interviews.

Career Workshops and Career Management Seminars are available to teach students the following: finding, assessing and marketing their skills, networking effectively, communicating with power (both in writing and orally), enhancing negotiation skills, making finances their slave not their master, setting and achieving goals, and the art of selling themselves.

For additional information regarding academic internships or career services, please visit our website at http://www.byui.edu/careerservices, or contact the BYU-Idaho Internship and Career Services Office at (208) 496-2176 or at internships@byui.edu.